

Next Available Appointment Report - FMC, PMC, IM, Specialty Clinics

26-Nov

MC Residents	New Patient	Follow-Up	MC Attending	New Patient	Follow-Up
Dr. Meier	2/11/2013	2/11/2013	Dr. Nguyen	N/A	1/9/2013
Dr. Mesa	2/11/2013	2/4/2013	Dr. Jafri	1/11/2013	2/15/2013
Dr. Nguyen	12/28/2012	12/28/2012	Dr. Porter	1/3/2013	11/27/2012
Dr. Shanker	1/31/2013	1/31/2013	Dr. Saint Croix	12/7/2012	1/25/2013
Dr. Taroyan	1/3/2013	1/3/2013	Dr. Parsa	12/4/2012	11/27/2012
Dr. Vashistha	1/16/2013	1/16/2013	Dr. Rowe	1/14/2013	1/14/2013
Dr. Zirak	N/A	N/A	PMC Attendings	New Patient	Follow-Up
Dr. Beal	1/28/2013	1/28/2013	Dr. Adalumo	12/12/2012	11/28/2012
Dr. Lwin	12/26/2012	12/3/2012	Dr. Ahmed	12/14/2012	2/13/2013
Dr. Phan	1/17/2013	1/10/2013	Baumgarten	12/12/2012	2/1/2013
Dr. Rivera	12/21/2012	12/21/2012	Dr. Tahir-Kehli	N/A	11/27/2012
Dr. Soriano	11/28/2012	11/28/2012	Dr. S Singh	11/27/2012	11/27/2012
Dr. Stevens	1/14/2013	1/14/2013	Dr. Liang	11/29/2012	1/4/2013
Dr. Tang	12/21/2012	12/21/2012	Dr. Fadoo	N/A	1/7/2013
Dr. Abdali	12/5/2012	2/5/2013	Dr. Bui	12/13/2012	12/5/2012
Dr. Borbor	12/7/2012	1/25/2013	Dr. Baron	12/10/2012	12/26/2012
Dr. Gohil	12/12/2012	12/28/2012			
Dr. A. Tran	12/21/2012	1/10/2013	Cardiology - Routine	2/5/2013	2/5/2013
Dr. Kapadia	1/4/2013	2/8/2013	Derm Clinic	12/3/2012	12/3/2012
Dr. Mahajan	11/29/2012	1/3/2013	Endocrine - Reddy - Diabetic Only	11/27/2012	11/27/2012
Dr. Wong	11/28/2012	3/8/2013	Endocrine - Reddy - Non Diabetic	11/29/2012	11/29/2012
IM Residents	New Patient	Follow-Up	Endocrine - Reddy - Special Procedures	12/5/2012	12/5/2012
Dr. Mateen	N/A	N/A	ENT Procedure Clinic SEP - Ierokomos	11/27/2012	11/27/2012
Dr. Sanghera	1/2/2013	1/2/2013	ENT Telemedicine SET Patient	11/28/2012	11/28/2012
Dr. Sekhon	N/A	N/A	ENT Special Care SEP - Security Patient	11/27/2012	11/27/2012
Dr. Sheth, V.	12/14/2012	12/14/2012	General Surgery - AM Visit	12/3/2012	12/3/2012
Dr. Mathew	N/A	N/A	General Surgery - PM Visit	11/27/2012	11/27/2012
Dr. Tran, A.	12/19/2012	12/19/2012	GI Clinic - Landres	1/31/2013	1/31/2013
Dr. Yusufzai	N/A	N/A	GI Clinic - Sheikh	1/29/2013	1/29/2013
Dr. Sadikovic	N/A	N/A	Healthy Beginnings - California - Annual Exam	12/4/2012	12/4/2012
Dr. Aslam	N/A	N/A	Healthy Beginnings - California - F/U	11/30/2012	11/30/2012
Dr. Pannu	12/14/2012	12/14/2012	Healthy Beginnings - French - Annual Exam	11/27/2012	N/A
Dr. Sahota	1/4/2013	1/4/2013	Healthy Beginnings - French - F/U	N/A	12/4/2012
Dr. Singh, D.	12/3/2012	12/3/2012	Hepatitis C Clinic	11/28/2012	11/28/2012
Dr. Singh, M.	12/3/2012	12/17/2012	Musculo-Skeletal/Sports Medicine	1/3/2013	1/3/2013
Dr. Sheth, C.	12/12/2012	12/12/2012	Neurology Clinic	12/4/2012	12/4/2012
Dr. Winter	12/19/2012	12/19/2012	Oncology Clinic	11/27/2012	11/27/2012
Dr. Reddy	12/26/2012	12/26/2012	Ortho Clinic - Evaluation	3/4/2013	3/4/2013
Dr. Sadik	1/9/2013	1/9/2013	Plastics Clinic	12/27/2012	12/27/2012
Dr. Ludder	N/A	N/A	Pulmonary Clinic	N/A	N/A
Dr. Makhija	1/7/2013	1/7/2013	Renal Clinic	1/3/2013	1/3/2013
Dr. Jordan	N/A	N/A	Rheumatology Clinic	12/18/2012	12/18/2012
Dr. Ghaemmaghami	12/21/2012	12/21/2012	Thoracic Clinic	11/29/2012	11/29/2012
Dr. Jain	12/19/2012	12/19/2012	Urology - Ehrlich	N/A	N/A
Dr. Kaur, N	N/A	N/A	Urology - Zheng	11/27/2012	11/27/2012
Dr. Kaur, P	12/14/2012	12/14/2012	Vascular Clinic	12/3/2012	12/3/2012



San Joaquin General Hospital
 Ambulatory Care Services
 Performance Improvement

Department: Children's Health Service

AIM	Benchmark/Goal		Goal Met?	Actions/Explanations
Improve Completion of Child Problem List to 100% by April, 2013	100%		No	Resume interrupted audit process. Continue to counsel staff and discuss required documentation at staff meetings.

AIM	Benchmark/Goal		Goal Met?	Actions/Explanations
Improve completion of the Healthy Assessment at every physical to 100% by April, 2013	100%		No	Resume interrupted audit process. Continue to counsel staff and discuss required documentation at staff meetings.

AIM	Benchmark/Goal		Goal Met?	Actions/Explanations
Improve patient access to same day services.			No	New indicator that will be measured against demand and supply.

Department: Healthy Beginnings French Camp and California Street

AIM	Benchmark/Goal		Goal Met?	Actions/Explanations
To review and close all abnormal and non diagnostic Tissue results within 1 month.	100%			New indicator based on change in the case reviews and reporting of closures. To ensure that all patients with abnormal tissue and cytology results are aware of findings and have received follow up.

AIM	Benchmark/Goal		Goal Met?	Actions/Explanations
All entries into the patient medical record will be dated, timed and legibly signed.	100%		No	Staff has been educated. Compliance is discussed in staff meetings. Staff and providers who are non compliant will be identified and counseled.

San Joaquin General Hospital
Hospital Performance Improvement Committee

Department: Medicine Clinic, Primary Medicine Clinic, and Family Medicine Clinic

AIM	Benchmark/ Goal	Performance (graph)	Goal met?	Actions/Explanations																
To ensure that 65% of the clinic patients have an A1c of less than 8	65%	<p>A1c < 8</p> <table border="1"> <caption>A1c < 8 Performance Data</caption> <thead> <tr> <th>Category</th> <th>Mar-Jun 12</th> <th>Jul-Sep 12</th> <th>Goal</th> </tr> </thead> <tbody> <tr> <td>PMC</td> <td>75%</td> <td>66%</td> <td>61%</td> </tr> <tr> <td>Fam Med</td> <td>66%</td> <td>61%</td> <td>61%</td> </tr> <tr> <td>Int Med</td> <td>61%</td> <td>61%</td> <td>61%</td> </tr> </tbody> </table>	Category	Mar-Jun 12	Jul-Sep 12	Goal	PMC	75%	66%	61%	Fam Med	66%	61%	61%	Int Med	61%	61%	61%		The percentages are the averages for the months of March, April, May and June 2012 compared to July, August, and September 2012
Category	Mar-Jun 12	Jul-Sep 12	Goal																	
PMC	75%	66%	61%																	
Fam Med	66%	61%	61%																	
Int Med	61%	61%	61%																	
To ensure that 65% of the clinic patients have an LDL less than 100	65%	<p>LDL < 100</p> <table border="1"> <caption>LDL < 100 Performance Data</caption> <thead> <tr> <th>Category</th> <th>Mar-Jun 12</th> <th>Jul-Sep 12</th> <th>Goal</th> </tr> </thead> <tbody> <tr> <td>PMC</td> <td>61%</td> <td>64%</td> <td>62%</td> </tr> <tr> <td>Fam Med</td> <td>64%</td> <td>62%</td> <td>62%</td> </tr> <tr> <td>Int Med</td> <td>62%</td> <td>62%</td> <td>62%</td> </tr> </tbody> </table>	Category	Mar-Jun 12	Jul-Sep 12	Goal	PMC	61%	64%	62%	Fam Med	64%	62%	62%	Int Med	62%	62%	62%		The percentages are the averages for the months of March, April, May and June 2012 compared to July, August, and September 2012
Category	Mar-Jun 12	Jul-Sep 12	Goal																	
PMC	61%	64%	62%																	
Fam Med	64%	62%	62%																	
Int Med	62%	62%	62%																	
To ensure that 60% of the clinic patients have blood pressure of less than 140/90	60%	<p>BP < 130/80</p> <table border="1"> <caption>BP < 130/80 Performance Data</caption> <thead> <tr> <th>Category</th> <th>Mar-Jun 12</th> <th>Jul-Sep 12</th> <th>Goal</th> </tr> </thead> <tbody> <tr> <td>PMC</td> <td>59%</td> <td>72%</td> <td>69%</td> </tr> <tr> <td>Fam Med</td> <td>72%</td> <td>69%</td> <td>69%</td> </tr> <tr> <td>Int Med</td> <td>69%</td> <td>69%</td> <td>69%</td> </tr> </tbody> </table>	Category	Mar-Jun 12	Jul-Sep 12	Goal	PMC	59%	72%	69%	Fam Med	72%	69%	69%	Int Med	69%	69%	69%		The percentages are the averages for the months of March, April, May and June 2012 compared to July, August, and September 2012. The numbers for March - June reflect patients who had BP < 140/90
Category	Mar-Jun 12	Jul-Sep 12	Goal																	
PMC	59%	72%	69%																	
Fam Med	72%	69%	69%																	
Int Med	69%	69%	69%																	

San Joaquin General Hospital
Hospital Performance Improvement Committee

Department: Children's Health Service

AIM	Benchmark/Goal	Performance (graph)	Goal met?	Actions/Explanations																					
<p>Improve Completion of Child Problem List to 100% by December 2011</p>	<p>100%</p>	<p>Child Problem List</p> <table border="1"> <caption>Child Problem List Compliance Data</caption> <thead> <tr> <th>Month</th> <th>Compliance (%)</th> <th>Benchmark (%)</th> </tr> </thead> <tbody> <tr> <td>Feb 11</td> <td>~40</td> <td>100</td> </tr> <tr> <td>Mar 11</td> <td>~40</td> <td>100</td> </tr> <tr> <td>Apr 11</td> <td>~40</td> <td>100</td> </tr> <tr> <td>May 11</td> <td>~40</td> <td>100</td> </tr> <tr> <td>Jun 11</td> <td>~40</td> <td>100</td> </tr> <tr> <td>Jul 11</td> <td>~40</td> <td>100</td> </tr> </tbody> </table>	Month	Compliance (%)	Benchmark (%)	Feb 11	~40	100	Mar 11	~40	100	Apr 11	~40	100	May 11	~40	100	Jun 11	~40	100	Jul 11	~40	100	<p>No</p>	<p>Continue to counsel the staff during staff meetings regarding the importance of updating parent and contact information at every visit</p>
Month	Compliance (%)	Benchmark (%)																							
Feb 11	~40	100																							
Mar 11	~40	100																							
Apr 11	~40	100																							
May 11	~40	100																							
Jun 11	~40	100																							
Jul 11	~40	100																							
<p>Improve Completion of the Healthy Assessment at every physical to 100% by December 2011</p>	<p>100%</p>	<p>Healthy Assessment</p> <table border="1"> <caption>Healthy Assessment Compliance Data</caption> <thead> <tr> <th>Month</th> <th>Compliance (%)</th> <th>Benchmark (%)</th> </tr> </thead> <tbody> <tr> <td>Feb 11</td> <td>~40</td> <td>100</td> </tr> <tr> <td>Mar 11</td> <td>~40</td> <td>100</td> </tr> <tr> <td>Apr 11</td> <td>~40</td> <td>100</td> </tr> <tr> <td>May 11</td> <td>~40</td> <td>100</td> </tr> <tr> <td>Jun 11</td> <td>~40</td> <td>100</td> </tr> <tr> <td>Jul 11</td> <td>~40</td> <td>100</td> </tr> </tbody> </table>	Month	Compliance (%)	Benchmark (%)	Feb 11	~40	100	Mar 11	~40	100	Apr 11	~40	100	May 11	~40	100	Jun 11	~40	100	Jul 11	~40	100	<p>No</p>	<p>Will individualize staff counseling and will continue to counsel all staff during the staff meetings.</p>
Month	Compliance (%)	Benchmark (%)																							
Feb 11	~40	100																							
Mar 11	~40	100																							
Apr 11	~40	100																							
May 11	~40	100																							
Jun 11	~40	100																							
Jul 11	~40	100																							

San Joaquin General Hospital
Hospital Performance Improvement Committee

Department: Healthy Beginnings French Camp

AIM	Benchmark/ Goal	Performance (graph)	Goal met?	Actions/Explanations															
<p>To provide information about breastfeeding that encourages mothers to breastfeed their infants after delivery</p>	<p>100%</p>	<table border="1"> <caption>Performance Data from Graph</caption> <thead> <tr> <th>Month</th> <th>Planning to Breastfeed (%)</th> <th>Postpartum Breastfeeding (%)</th> </tr> </thead> <tbody> <tr> <td>Jan 12</td> <td>100%</td> <td>20%</td> </tr> <tr> <td>Feb 12</td> <td>83%</td> <td>33%</td> </tr> <tr> <td>Mar 12</td> <td>100%</td> <td>29%</td> </tr> <tr> <td>Apr 12</td> <td>20%</td> <td>40%</td> </tr> </tbody> </table>	Month	Planning to Breastfeed (%)	Postpartum Breastfeeding (%)	Jan 12	100%	20%	Feb 12	83%	33%	Mar 12	100%	29%	Apr 12	20%	40%		<p>We will assess patient's desire to breastfeed at their initial visit and encourage breastfeeding during the prenatal visits. We will re-assess the patient at their postpartum visit to see if they chose breastfeeding.</p> <p>Multiple charts were pulled but the prenatal charts did not indicate if the patient planned to breast or bottle feed. The staff and providers were again ask to indicate this on the prenatal. The CPSP worker was included in this process of documentation and hand outs on breastfeeding is to be given.</p>
Month	Planning to Breastfeed (%)	Postpartum Breastfeeding (%)																	
Jan 12	100%	20%																	
Feb 12	83%	33%																	
Mar 12	100%	29%																	
Apr 12	20%	40%																	

San Joaquin General Hospital
Hospital Performance Improvement Committee

Department: Healthy Beginnings California

AIM	Benchmark/ Goal	Performance (graph)	Goal met?	Actions/Explanations														
Improve Completion of all enteries with date when documenting as required by CMS and Joint Commission to 100% by 12/28/2012.	100%	<p>DATE</p> <table border="1"> <caption>DATE Performance Data</caption> <thead> <tr> <th>Month</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr><td>May 12</td><td>30%</td></tr> <tr><td>Jun 12</td><td>30%</td></tr> <tr><td>Jul 12</td><td>30%</td></tr> <tr><td>Aug 12</td><td>40%</td></tr> <tr><td>Sep 12</td><td>40%</td></tr> <tr><td>Oct 12</td><td>30%</td></tr> </tbody> </table>	Month	Performance (%)	May 12	30%	Jun 12	30%	Jul 12	30%	Aug 12	40%	Sep 12	40%	Oct 12	30%	No	Providers have been made aware that all enteries need to have the date, time and signature on all documentations made by them. It was discussed at the OB/GYN monthly meeting. A "Don't Forget" flyer and graph have been placed on the wall of each providers desk. Providers are reminded to date all documentations before clinic starts.
Month	Performance (%)																	
May 12	30%																	
Jun 12	30%																	
Jul 12	30%																	
Aug 12	40%																	
Sep 12	40%																	
Oct 12	30%																	
Improve Completion of all enteries with time when documenting as required by CMS and Joint Commission to 100% by 12/28/2012.	100%	<p>TIME</p> <table border="1"> <caption>TIME Performance Data</caption> <thead> <tr> <th>Month</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr><td>May 12</td><td>30%</td></tr> <tr><td>Jun 12</td><td>30%</td></tr> <tr><td>Jul 12</td><td>30%</td></tr> <tr><td>Aug 12</td><td>40%</td></tr> <tr><td>Sep 12</td><td>40%</td></tr> <tr><td>Oct 12</td><td>40%</td></tr> </tbody> </table>	Month	Performance (%)	May 12	30%	Jun 12	30%	Jul 12	30%	Aug 12	40%	Sep 12	40%	Oct 12	40%	No	Providers have been made aware that all enteries need to have the date, time and signature on all documentations made by them. A "Don't Forget" flyer and graph have been placed on the wall of each providers desk. Providers are reminded to time all documentations before clinic starts.
Month	Performance (%)																	
May 12	30%																	
Jun 12	30%																	
Jul 12	30%																	
Aug 12	40%																	
Sep 12	40%																	
Oct 12	40%																	
Improve Completion of all enteries with signature when documenting as required by CMS and Joint Commission to 100% by 12/28/2012.	100%	<p>SIGNATURE</p> <table border="1"> <caption>SIGNATURE Performance Data</caption> <thead> <tr> <th>Month</th> <th>Performance (%)</th> </tr> </thead> <tbody> <tr><td>May 12</td><td>70%</td></tr> <tr><td>Jun 12</td><td>70%</td></tr> <tr><td>Jul 12</td><td>40%</td></tr> <tr><td>Aug 12</td><td>80%</td></tr> <tr><td>Sep 12</td><td>70%</td></tr> <tr><td>Oct 12</td><td>90%</td></tr> </tbody> </table>	Month	Performance (%)	May 12	70%	Jun 12	70%	Jul 12	40%	Aug 12	80%	Sep 12	70%	Oct 12	90%	No	Providers have been made aware that all enteries need to have the date, time and signature on all documentations made by them. A "Don't Forget" flyer and graph have been placed on the wall of each providers desk. Providers are reminded to sign all documentations before clinic starts.
Month	Performance (%)																	
May 12	70%																	
Jun 12	70%																	
Jul 12	40%																	
Aug 12	80%																	
Sep 12	70%																	
Oct 12	90%																	

Phone Center November 2012 Results

Nov '12	11/19/2012 Monday	11/20/2012 Tuesday	11/21/2012 Wednesday	11/22/2012 Thursday	11/23/2012 Friday	11/24/2012 Friday	Weekly Total
Calls Received	618	444	373	449	441	441	7189
Calls Answered	567	427	355	435	415	415	6708
Calls Missed	51	17	18	14	26	26	481
Avg Time To Answer (eng.)	55	39	27	32	49	49	6.7%
Avg Time To Answer (spa.)	89	77	53	56	64	64	47
Agents on Duty	6 Agents	5 Agents	5 Agents	5 Agents	5 Agents	5 Agents	83
Nov '12	11/12/2012 Monday	11/13/2012 Tuesday	11/14/2012 Wednesday	11/15/2012 Thursday	11/16/2012 Friday	11/17/2012 Friday	Weekly Total
Calls Received	653	507	525	507	450	450	7189
Calls Answered	588	487	499	473	433	433	6708
Calls Missed	65	20	26	34	17	17	481
Avg Time To Answer (eng.)	68	26	36	38	19	19	6.7%
Avg Time To Answer (spa.)	115	52	65	69	53	53	47
Agents on Duty	6 Agents	5 Agents	5 Agents	5 Agents	5 Agents	5 Agents	83
Nov '12	11/19/2012 Monday	11/20/2012 Tuesday	11/21/2012 Wednesday	11/22/2012 Thursday	11/23/2012 Friday	11/24/2012 Friday	Weekly Total
Calls Received	618	444	373	449	441	441	7189
Calls Answered	567	427	355	435	415	415	6708
Calls Missed	51	17	18	14	26	26	481
Avg Time To Answer (eng.)	55	39	27	32	49	49	6.7%
Avg Time To Answer (spa.)	89	77	53	56	64	64	47
Agents on Duty	6 Agents	5 Agents	5 Agents	5 Agents	5 Agents	5 Agents	83
Nov '12	11/26/2012 Monday	11/27/2012 Tuesday	11/28/2012 Wednesday	11/29/2012 Thursday	11/30/2012 Friday	11/31/2012 Friday	Weekly Total
Calls Received	0	0	0	0	0	0	7189
Calls Answered	0	0	0	0	0	0	6708
Calls Missed	0	0	0	0	0	0	481
Avg Time To Answer (eng.)	0	0	0	0	0	0	6.7%
Avg Time To Answer (spa.)	0	0	0	0	0	0	47
Agents on Duty	6 Agents	5 Agents	5 Agents	5 Agents	5 Agents	5 Agents	83

October Totals	
Calls Received	7189
Calls Answered	6708
Calls Missed	481
Percent Missed	6.7%
Avg Time to Answ (eng.)	47
Avg Time to Answ (spa.)	83

Phone Center October 2012 Results

Oct '12	10/1/2012 Monday	10/2/2012 Tuesday	10/3/2012 Wednesday	10/4/2012 Thursday	10/5/2012 Friday	Agents on Duty
Calls Received	686	538	497	492	474	6 Agents
Calls Answered	577	492	461	473	415	6 Agents
Calls Missed	109	46	36	19	59	6 Agents
Avg Time To Answer (eng.)	145	60	48	34	56	6 Agents
Avg Time To Answer (spa.)	173	90	82	66	99	6 Agents
Agents on Duty		5 Agents	5 Agents	6 Agents	6 Agents	6 Agents
Week Totals						
Oct '12	10/8/2012 Monday	10/9/2012 Tuesday	10/10/2012 Wednesday	10/11/2012 Thursday	10/12/2012 Friday	Agents on Duty
Calls Received	631	565	554	483	432	6 Agents
Calls Answered	581	527	469	439	401	6 Agents
Calls Missed	50	38	85	44	31	6 Agents
Avg Time To Answer (eng.)	32	47	56	40	32	6 Agents
Avg Time To Answer (spa.)	71	68	155	79	69	6 Agents
Agents on Duty	6 Agents	6 Agents	6 Agents	5 Agents	6 Agents	6 Agents
Week Totals						
Oct '12	10/15/2012 Monday	10/16/2012 Tuesday	10/17/2012 Wednesday	10/18/2012 Thursday	10/19/2012 Friday	Agents on Duty
Calls Received	704	568	481	489	447	6 Agents
Calls Answered	618	521	442	457	416	6 Agents
Calls Missed	86	47	39	32	31	6 Agents
Avg Time To Answer (eng.)	69	49	30	37	42	6 Agents
Avg Time To Answer (spa.)	128	82	65	68	63	6 Agents
Agents on Duty	6 Agents	6 Agents	6 Agents	6 Agents	6 Agents	6 Agents
Week Totals						
Oct '12	10/22/2012 Monday	10/23/2012 Tuesday	10/24/2012 Wednesday	10/25/2012 Thursday	10/26/2012 Friday	Agents on Duty
Calls Received	606	517	459	496	456	6 Agents
Calls Answered	582	495	430	451	410	6 Agents
Calls Missed	24	22	29	45	46	6 Agents
Avg Time To Answer (eng.)	43	34	27	56	80	6 Agents
Avg Time To Answer (spa.)	79	56	51	109	128	6 Agents
Agents on Duty	6 Agents	6 Agents	6 Agents	5 Agents	5 Agents	6 Agents
Week Totals						
Oct '12	10/29/2012 Monday	10/30/2012 Tuesday	10/31/2012 Wednesday			Agents on Duty
Calls Received	683	578	434			6 Agents
Calls Answered	629	512	408			6 Agents
Calls Missed	54	66	26			6 Agents
Avg Time To Answer (eng.)	74	72	38			6 Agents
Avg Time To Answer (spa.)	96	99	72			6 Agents
Agents on Duty	6 Agents	6 Agents	5 Agents			6 Agents
Week Totals						

October Totals	
Calls Received	12270
Calls Answered	11206
Calls Missed	1064
Percent Missed	8.7%
Avg Time to Answ (eng.)	53
Avg Time to Answ (spa.)	89

San Joaquin County Clinics Community Board
Minutes of December 24, 2012
Executive Committee Meeting

San Joaquin General Hospital
Benton Hall Conference Room
French Camp, Ca 95231

Members Present

Al Maldonado
Ismael Cortez
Javier Serrano

Health Care Services Agency Staff Present

Ken Cohen
Margaret Szczepaniak
Ramona Thomas

Call to Order

The meeting was called to order by Chair, Al Maldonado at 11:00 a.m.

Public Comment

None

Approval of Revised Sliding Fee Scale

Based on informal feedback from HRSA, the previously approved sliding fee scale, for clinic patients who have no other source of payment, has undergone a proposed revision. The version presented to the Executive Committee includes the lowest rate for those from 0-100% FPL, and increases in three higher increments up to 200% of the FPL. The adjustment for 80% of the FPL for the Low Income Health Program was eliminated as HRSA wants the lowest level to extend to 100%. Otherwise, this new scale compares with the levels used by San Joaquin County for their indigent care program. The Executive Committee approved the revised Sliding Fee Scale.

Approval of FQHC-LA Submission to HRSA

Per the direction of the full SJCC Board at the November 27th meeting, due to the holidays, the Executive Committee would convene in December to conduct any business related to, and provide final review of the FQHC-LAL application to HRSA. The Executive Committee reviewed the proposed submission on the HRSA website and authorized submission of the application.

Adjournment

The meeting was adjourned at 11:45am

Respectfully Submitted,



Alvin Maldonado, SJCC Chairman

**San Joaquin County Clinics
Sliding Fee Discount Schedule
2012 Federal Poverty Level by Family Size/Monthly Income**

Minimum Fee	\$30	\$40	\$50	\$60
Family Size	0-100%	101 - 133%	134 - 150%	151 - 200%
1	\$930.83	\$1,238.00	\$1,396.25	\$1,861.66
2	\$1,260.83	\$1,676.90	\$1,891.25	\$2,521.66
3	\$1,590.83	\$2,115.80	\$2,386.25	\$3,181.66
4	\$1,920.83	\$2,554.70	\$2,881.25	\$3,841.66
5	\$2,250.83	\$2,993.60	\$3,376.25	\$4,501.66
6	\$2,580.83	\$3,432.50	\$3,871.25	\$5,161.66
7	\$2,910.83	\$3,871.40	\$4,366.25	\$5,821.66
8	\$3,240.83	\$4,310.30	\$4,861.25	\$6,481.66
Each additional person +8	\$330.00	\$438.90	\$495.00	\$660.00

*For persons above 200% of poverty, full charges will be assessed unless patients apply and qualify for other charity discounts.
Revised- Adopted by SJCC Executive Committee 12/24/12*