San Joaquin County Clinics Minutes of June 28, 2012 Community Board Meeting

1414 N. California Street, 2nd Floor Dorothy Chase Conference Room Stockton, CA 95202

Board Members Present

Al Maldonado
Ogechi Achunine
Regina McMahon
Ismael Cortez
Bernadette Hanna
Javier Serrano
Rod Place
Beth Shelton

Health Care Services Agency and SJGH Staff Present

Ken Cohen Margaret Szczepaniak David Culberson, CEO SJGH Cynthia King Leilani Chua Lilia Mora, BHS (Interpreter)

Others Present

Garry Gerardo, SOS Bernard Campilan, PDIS Christela Balubar, PDIS Oscar Gonzalez, SOS Ray De La Cruz, Founder of SOS Rehan Sheikh

Call to Order

The meeting was called to order at 5:07 p.m. by Chair, Al Maldonado.

Approval of Minutes of April 26, 2012 and May 31, 2012 Meetings

The minutes of the April 26, 2012 and May 31, 2012 meetings were approved as submitted.

Public Comment

Ray De La Cruz gave a presentation about Saving Our Seniors (SOS). SOS has been in existence for 20 years and operates in 27 churches. The non-profit agency helps seniors in choosing options for health care.

Rehan Sheikh is speaking to numerous community groups to gather support for issues regarding his wife's medical license. He distributed information to members present.

Board Action - Old Business (Hold over items from May 31, 2012)

a. Change of Meeting Date

A survey of the members was taken to see which day would be more convenient to hold meetings. It was determined that the last Tuesday of the month was more convenient for the majority of Board members. Ogechi Achunine made a motion to change the Board meetings from the last Thursday of the month to the last Tuesday of each month. The motion was seconded by Rod Place. The motion was approved by the Board.

b. Application for Board Membership

Ogechi Achunine made a motion that the Board accept the application of Leilua McMiller for Board membership. Bernadette Hanna seconded the motion. The motion was passed by the Board.

c. Adoption of Policy - Performance Improvement Plan

Following staff presentation there was some discussion as to what types of reporting would be generated in order to track performance improvement. This would include both HEDIS measurements and the metrics incorporated into the plan and health metrics that will be presented to HRSA for the Federally Qualified Health Center Application (the Board has previously approved these metrics). It was assured that there would be reporting on improvements where deficiencies are found. Rod Place made a motion that the Performance Improvement Policy be adopted as drafted. The motion was seconded by Ogechi Achunine. The policy was adopted by the Board.

Board Action - New Business

a. Adoption of Policy - Grievance Process

Following staff presentation and Board discussion, Bernadette Hanna made a motion that the Grievance process Policy be adopted as submitted. Ogechi Achunine

seconded the motion. Reports on grievances will be presented to the board on a quarterly basis. The Grievance Process was adopted by the Board.

b. Adoption of Policy - Patient Rights & Responsibilities

Following staff presentation and Board discussion, Ogechi Achunine made a motion that the Patient Rights & Responsibilities Policy be adopted as submitted. The motion was seconded by Bernadette Hanna. The Board adopted the Patient Rights & Responsibilities Policy.

Board Comments/Discussion

Ismael Cortez asked that the Board learn more about the health status of children in our schools. Margaret Szczepaniak said that she would find a speaker to address the group on this issue.

Beth Shelton asked how the information for Saving Our Seniors would be used. Margaret responded that she would give the information to the Social Services Department at San Joaquin General Hospital.

Next Meeting

The next Board meeting will be held on Tuesday, July 31, 2012 at 5 p.m. at 1212 N. California Street, Conference Room C.

Adjournment

The meeting was adjourned at 6:20 p.m.

Respectfully Submitted,

Alvin Maldonado, Chair