

**San Joaquin County Clinics (SJCC)
Minutes of July 28, 2015
Board Meeting**

**San Joaquin General Hospital (SJGH)
Conference Room Two
French Camp, CA**

Board Members Present

Lei McMiller, Secretary
Delani Place (By Phone)
Alvin Maldonado
Beth Shelton
Mary Mills
Alicia Yonemoto

Guests Present

Manuel Garcia*
Carla Bomben, Deputy Director, SJGH Standards and Compliance

**Please note: Mr. Garcia was appointed as a Board member later in the meeting as reflected in the Board Action Items section below.*

SJCC Staff Present

David Jomaoas, SJCC Executive Director
Ron Kreutner, SJCC Chief Financial Officer

SJC Liaisons Present

Greg Diederich, Director, Health Care Services (HCS)
Margaret Szczepaniak, Assistant Director, HCS
Leilani Chua, Management Analyst, HCS
David Culberson, CEO, San Joaquin General Hospital (SJGH)
La Verne Self, SJGH Deputy Director Finance & Planning
Yanet Coronel, Interpreter

Call to Order

The meeting was called to order at 5:15 pm by Secretary, Lei McMiller.

Public Comment

Alvin Maldonado wanted to thank everyone again for all their good wishes during his recent illness.

Approval of Minutes of June 30, 2015 Meeting

Mary Mills made a motion to approve the minutes of the June 30, 2015 meeting. Beth Shelton seconded the motion and the Board unanimously approved the minutes.

Board Action Items

Appointment of New Board Members

Manuel Garcia submitted an application for Board membership and attended the prior meeting. Rod Place, Chair, previously interviewed Mr. Garcia and recommended him for approval as summarized in the Memorandum included in the Board meeting packet.

Beth Shelton made a motion for the appointment of Manuel Garcia to the Board. Alicia Yonemoto seconded the motion and the Board unanimously approved.

As a new board member, Mr. Garcia was eligible to vote on the remaining Board Actions.

Approval of Final SJCC Budget

The Board previously approved the SJCC proposed operating and capital budget at the April 28, 2015 meeting. It was then submitted to the San Joaquin County Board of Supervisors for inclusion in the County Budget as part of the SJGH Enterprise Fund; it was and approved on June 24, 2015.

The SJCC operating and capital budget was presented as a final budget without any changes from the proposed version. Alvin Maldonado made a motion to approve the FY 2015-16 SJCC final operating and capital budget. Beth Shelton seconded the motion and the Board unanimously approved.

Quarterly Quality Improvement Report

At the previous meeting, Dr. Fadoo requested to defer the quarterly Quality Improvement Report due to the eCW implementation. This item will be presented at the August 25 meeting.

Board Development /Discussion Items

Compliance for SJCC

Carla Bomben, Deputy Director of SJGH Standards and Compliance, presented an introduction to the SJCC Compliance Program which is committed to legal, ethical and professional behavior in all activities performed on behalf of the organization. The

Compliance Program is designed to help prevent fraud, abuse, kickbacks and other unethical practices.

Key elements of the SJCC Compliance Program are having an open door policy, prohibiting retaliation, policies and procedures, training and education, investigation, auditing and responding to regulatory agencies. There is also a compliance reporting hotline that is anonymous for anyone to leave a message. The hotline number is (209) 468-7474.

Compliance risk areas focus on billing, medical necessity, credentialing, quality of care, and 340B Drug Program. Billing has to be coded correctly with proper physician documentation and resident supervision as necessary. Medical necessity ensures medical and ancillary services are appropriately provided. Credentialing monitors provider licensing, making sure renewals are timely, and monitors Medi-Cal and Medicare exclusion lists for new hires and current medical providers. They monitor quality of care through review and response to complaints and grievances, and ensure that the same levels of service are provided to each patient regardless of insurance source. The quality improvement/assurance and utilization management programs also assess quality of care. The 340B Drug Program oversight of contract pharmacies looks for drug diversions to non eligible patients and duplicate discounts.

Ms. Bomben will present another SJCC Compliance Presentation at the January meeting. The power point slides from the presentation are included as an attachment to these minutes.

Update on eCW Implementation

David Jomaoas reported the eCW go live date was July 20. Training is in process with half of staff from two clinics at a time to avoid closure of the clinics. Over 200 staff including 50 physicians and 75 medical residents will participate. For the next 60 to 90 days, it is expected there will be reduced patient visits until training is complete.

Review Status of Co-Applicant Agreement

Margaret Szczepaniak reviewed the “does not meet” status tasks as outlined in the attachment in the Board agenda packet. There is still a need for Board members who are clinic patients, including African-American and Caucasian. If the Board increases membership to 13, there would be a need for a Hispanic or multi-racial member. A Board member can also meet the clinic patient criteria if they are a parent or guardian of a child or youth who is a patient. Alvin Maldonado requested Board information and application be distributed to each member to conduct outreach.

Ms. Szczepaniak noted that many of the fiscal activities will be accomplished when the Finance Committee convenes. The Applicant/Co-Applicant status document will be updated and evaluated quarterly.

Update on Physician Incentives

Due to the eCW implementation, the physician incentive program has not been finalized. David Culberson reported that discussions with Family Medicine and Primary Care physicians have occurred with negotiations on productivity, quality and patient satisfaction measures close to being agreed upon. This item will be presented to the Board when finalized.

Operational and Staff Reports

June Fiscal Year End Financials

Ron Kreutner presented the budget figures for June and year-to-date. For the month of June, the total number of visits for all clinics was 8,668 which are 16.6% higher than budgeted. The three clinics contributing to the high volume are Primary Care, and Family Practice in French Camp and Children's Health Services on California Street. Total operating revenue for the month was \$2,141,665 million with total expense of \$2,304,342 for a net income loss of \$(162,677). Continued high volumes increased salaries and benefits, created a need for additional staffing increasing professional services, purchased services and supplies.

Mr. Kreutner stated many of the budget variances are due to the fact that this is SJCC's first operational year, so the budget was based on prior year estimates which did not include implementation of the Affordable Care Act (ACA). The ACA has considerably increased Medi-Cal and insurance payer sources while decreasing indigent and self-pay.

The year-to-date operating revenue of \$21,863,039 and total expenses of \$21,535,700 resulted in net income of \$327,339 with 97,312 clinic visits for the close of FY 2014-15.

Clinic Operational Report

David Jomaoas has made community contacts with Public Health Advocacy and Lao Family Organization in San Joaquin County to continue to address community needs, and for recruitment of Board members.

A second clinic expansion site visit in Manteca is scheduled for August 4. Mr. Jomaoas met with Health Plan of San Joaquin to discuss patient enrollment and assignment to SJCC clinics. He also met with the new Director of the Family Medicine Residency Program, Dr. Jafri, to discuss mutual program support and integration of best practices in the Family Medicine Clinic. A support letter on behalf of SJCC to the residency program for a Song-Brown Family Medicine Grant Application was distributed, and is attached to these minutes.

The Behavioral Health and Primary Care integration Depression Screening project with UC Davis will begin in the Family Medicine Clinic in August. Additionally, a meeting and

tour with Blue Shield of California Foundation is scheduled in August to continue exploring SJCC grant opportunities.

County Liaison Report

Margaret Szczepaniak reported that the Legislature is in summer recess and will resume August 17. She distributed a handout of state and budget legislation of interest to SJCC, attached to these minutes. The Governor has called a special session on health to discuss the expiring managed care tax, Medi-cal funding, and other legislation to improve the health care system and reduce cost.

It was announced that Leilani Chua, Health Care Services Agency Management Analyst, will be ending her County employment. She thanked the Board members for their dedication and commitment to the community, and staff for their great leadership.

Next Meeting

The next Board meeting will be held on Tuesday, August 25, 2015 at 5:00 p.m. at San Joaquin General Hospital in Conference Room 1.

Adjournment

The meeting was adjourned at 6:30 p.m.

Respectfully submitted,

Lei McMiller
Secretary, SJCC Board