

**San Joaquin County Clinics (SJCC)
Minutes of May 26, 2015
Board Meeting**

**San Joaquin General Hospital
Conference Room One
French Camp, CA**

Board Members Present

Rod Place, Chair
Luz Maria Sandoval
Delani Place
Lei McMiller, Secretary (By Phone)

SJCC Staff Present

David Jomaoas SJCC Executive Director
Betty Jo Riendel, SJCC Nursing Department Manager
Farhan Fadoo, M.D., SJCC Medical Director
Ron Kreutner, Chief Financial Officer

SJC Liaisons Present

Greg Diederich, Director, HCS
Margaret Szczepaniak, Assistant Director, HCS
David Culberson, CEO, SJGH
Leilani Chua, Management Analyst, HCS
Cynthia King, Administrative Secretary, HCS
LaVerne Self, SJGH Deputy Director Finance & Planning
Alex Nunez, Interpreter

Others Present

Alicia Yonemoto

Call to Order

The meeting was called to order at 5:07 by Chair, Rod Place.

Public Comment

Rod Place, SJCC Chair, informed the Board that Alvin Maldonado, Board member and past Chair, is in the hospital. Mr. Place suggested that flowers be sent to him, and asked staff to follow up. The Board was in agreement.

Approval of Minutes of April 28, 2015 Meeting

Since there was not a quorum in attendance, the minutes could not be approved. They will be approved at the meeting on June 30.

Introduction of SJCC Executive Director

The new SJCC Executive Director, David Jomaoas was introduced to the Board. Mr. Jomaoas discussed his background and expressed his eagerness to work with the SJCC Board and community. He has many years experience in clinics, medical groups and FQHCs. He previously worked at Community Medical Centers.

Board Action Items – Deferred due to lack of quorum

- Approval of Policy on Direct Admissions from San Joaquin County Clinics (Revised)
- Approval of Extended Clinic Hours at California Street
- Appointment of New Board Members

Board Development /Discussion Items

Incentive Programs for Physicians

David Culberson and Dr. Fadoo discussed an amended incentive program for physicians that will begin on June 1. The goal of the program is to help attract and retain doctors for the SJCC. They hope to expand the primary care presence in the community. There has been a lot of turnover recently in the Primary Care clinic. There is also some instability in the Family Medicine clinics. Three of the six newest doctors are leaving between April and June. The reason for the large turnover appears to be financial. However, positions are beginning to be filled.

The factors assessed to provide the amended incentives will be productivity, patient satisfaction and quality of care.

Rod Place requested that statistics be provided to the Board on the financial impact the incentive program will have on the clinics.

Update on eCW Implementation

Use of Locums During Staff Training on eCW: Dr. Fadoo projected that three locums would be needed during the roll out of the eCW in order to maintain access for patients. The salaries for the three locums would come from the budgeted salaries of current vacant positions. Each of the clinics' staff will be trained on the eCW; this process is projected to take eight weeks to full roll out.

Operational and Staff Reports

March and April Financials

Ron Kreutner presented the budget figures for March, April and year-to-date. In March there were 9,306 patient visits. Total revenue was \$2,131,503 and total expenses were \$2,143,522; 97.7% of payments were from Medicare, Medi-Cal and Medi-Cal Managed Care.

In April there were a total of 9,056 patient visits. Total operating revenue was \$2,189,555 and total expenses were \$1,924,717; 97.8% of payments came from Medicare, Medi-Cal and Medi-Cal Managed Care.

Year-to-date total operating revenue is \$17,651,474 with total year-to-date expense of \$18,051,111.

County Liaison Report

Legislation: Margaret Szczepaniak reported on SB 323. This bill addresses the scope of practice for Nurse Practitioners. It would allow Nurse Practitioners work to the full extent of their license independently without oversight.

Changes in the UDS for 2015: Margaret Szczepaniak reported being one of the staff to attend a webinar on the changes in UDS reporting for next year. These included a new category for dually eligible Medicare and Medicaid patients, changes in diabetes measures and conversion to ICD-10 codes.

Letter of Support for CMC: Margaret Szczepaniak provided the Board members with a copy of a letter from Health Care Services Agency in support for Community Medical Centers' (CMC) plan to expand patient capacity. CMC is requesting funding to renovate their existing health center in order to expand patient capacity and enhance access to comprehensive primary, behavioral and preventive health services.

There was discussion about how the CMC expansion and the announced affiliation with Dignity Health this might affect SJCC, and it was suggested that there would be a greater opportunity for CMC to refer patients to for specialty and inpatient services at SJGH. Given the increase in Medi-Cal patients due to the ACA, there continues to be a need in the community for access to providers who want to serve this population.

Clinic Operational Report

David Jomaoas reported that the Call Center received 9,539 calls for the month of May. 8,647 of those calls were answered in an average of 59 seconds for English speaking callers and 102 seconds for Spanish speaking callers. Mr. Jomaoas advised that an additional bi-lingual person will be starting in the Call Center and that will improve the response time for Spanish speaking callers.

Mr. Jomaoas reported that the next available appointment schedules for new and continuing patients for California Street clients was at two weeks. However, they are converting two offices to exam rooms for primary care, which will give the FPCC office six total exam rooms. With the anticipated start of new providers this should expand access sufficiently to reduce the next available appointment time. Urgent and same day appointments can still be accommodated through the walk in appointments.

Next Meeting

The next Board meeting will be held on Tuesday, June 30, 2015 at 5:00 p.m. at San Joaquin General Hospital in Conference Room 1.

Adjournment

The meeting was adjourned at 6:30 p.m.

Respectfully submitted,

Lei McMiller
Secretary, SJCC Board