

**San Joaquin County Clinics (SJCC)  
Minutes of August 29, 2017  
Board Meeting**

**San Joaquin General hospital  
Conference Room 1**

Board Members Present

Luz Maria Sandoval, Vice Chair  
Lei McMiller, Secretary  
Alicia Yonemoto  
Delani Place (By Phone)

SJCC Staff Present

David Jomaoas, SJCC Executive Director  
Diana Surber, SJCC Interim Chief Financial Officer  
Farhan Fadoo, M.D., SJCC Medical Director  
Ron Kreutner, SJGH CFO  
David Culberson, SJGH CEO

SJC Liaisons Present

Greg Diederich, Director, HCS  
Margaret Szczepaniak, Assistant Director, HCS  
Vanessa Anderson, Management Analyst, HCS  
Izidi Alcorn-Starks, SJGH Deputy Finance Director  
Cynthia King, Administrative Secretary, HCS

Guest

John Bousquet

Call to Order

The meeting was called to order at 5:09 by SJCC Secretary, Lei McMiller.

Public Comment

None

### **Approval of Minutes of July 25, 2017 Board Meeting**

Deferred as there was not a quorum.

### **Report on Finance Committee Meeting**

Deferred to meeting of September 26, 2017.

### **Board Action Item**

#### **Approve Submittal of Change in Scope for Mental Health Services and Revision to Substance Abuse Services**

An Executive Committee conference call will be scheduled in order to authorize the change in scope so that it can be submitted to HRSA prior to the system change over.

#### **Approval of Hours for Manteca Clinic**

This item will also be on the Executive Committee conference call agenda for approval.

#### **Accept Quarterly Review of Applicant/Co-Applicant Agreement**

Deferred as there was not a quorum.

#### **Approval of Final SJCC Budget**

Deferred as there was not a quorum.

### **Board Development and Discussion Items**

#### **Annual Standards and Compliance Report**

SJGH Compliance Officer, Carla Bomben submitted a quarterly report for the period ending June 30, 2017. The report lists the patient concerns filed in April through June and indicates which clinic was involved and the response that was provided to the patient. There are 120 patient complaints for year-to-date in the FQHC-LAL clinics. The largest areas of complaints involve care/treatment received, access to providers, and staff/provider attitude.

Alicia Yonemoto requested that the report provide the Board with more detail on the steps taken to resolve the concerns of patients. Dr. Fadoo and David Jomaoas will speak with Ms. Bomben about reformatting this report.

## Operational and Staff Reports

### Clinic Operational Report

David Jomaoas reported on clinic operational activities as follows:

Manteca Clinic – There was a delay with the Fire Marshall. Medical equipment and examination tables have had to be diverted around Texas due to the hurricane. They are scheduled to arrive on Thursday, August 31. The computers and phone system will be set up during the week of September 4. The computer system will be connected to the clinics at other locations.

A Nurse Practitioner has been hired. Recruitment is underway for a Family Medicine Doctor. A Physician's Assistant will be on-site while recruiting for the physician.

Mr. Jomaoas is working with HPSJ to get reports on patients in the Manteca and Tracy areas. Patients will be informed about the new clinic so that they may choose to go there if it is more convenient for them.

Dr. Patara Rojanavongse will begin at the Manteca clinic on September 18. There will be a ribbon cutting ceremony in late September or early October. The Board members will be invited to attend. (Flyers distributed/attached).

The October Board meeting will be held at the Manteca clinic so that the Board members can tour the site.

HRSA has already given FQHC-LAL approval for both the Hazelton and Manteca clinics. The Medicare applications have been submitted but still awaiting approval.

The health fair is scheduled for October 21 at SJGH (flyers distributed/attached).

Dr. Fadoo reported that they are working to get Cerner completed. They are in the middle of testing the system. The results of the testing will be available next week (week of September 4). The target for going live with Cerner is in November if testing is successful.

### June Financials

Diana Surber reported on the June financials:

There were 9,017 patients in June which exceeded budget by 12.5%. Gross patient revenue of \$1.5 million was greater than budget by 9.6%. Negative net patient revenue of \$24.0 million was less than budgeted by \$26.0 million. This was primarily due to the unfavorable variance in contractual allowance of \$26.1 million. Year-to-date net loss was \$32.6 million, exceeding the budgeted loss by \$32.0 million. (See attached schedules)

## County Liaison Report

Margaret Szczepaniak reported that the State Legislature was in recess all month, so there was no activity to report.

Vanessa Anderson presented a summary of UDS 2016 final reports (attached). There is a decline in patients and visits nationwide and statewide. Nationwide, California represented 40% of all LAL patients and 39% of all LAL visits. National cost per patient in 2016 was \$952.11 (Medi-Cal patients = \$227.84). State cost per patient in 2016 was \$695.21 (Medi-Cal patients = \$190.74). San Joaquin County Clinics cost per patient in 2016 was \$500.95 (Medi-Cal patients = \$152.13).

## Next Meeting

The next Board meeting will be held on Tuesday, September 26, 2017 at 5:00 p.m. at San Joaquin General Hospital in the **Dining Hall Conference Room**.

## Adjournment

The meeting was adjourned at 6:15 p.m.

Respectfully submitted,

Lei McMiller  
Secretary, SJCC